

Registration Quick Reference Card for Employees/Associates



Updated June 21, 2017

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Disclaimers:

- Employee registration does not apply to admin-only services such as General Ledger Interface, ADP Reporting, and Payroll QuickView.
- The registration process outlined in this document does not apply to RUN Powered By ADP® Employee Access®.
- The registration process will vary slightly for employees registering for ADP Retirement Services on the participant website at www.mykplan.com.

Registration

Welcome! ADP is committed to protecting your privacy and ensuring that only you can access your personal information. To assist us in meeting that commitment, you must register with us before using our services.

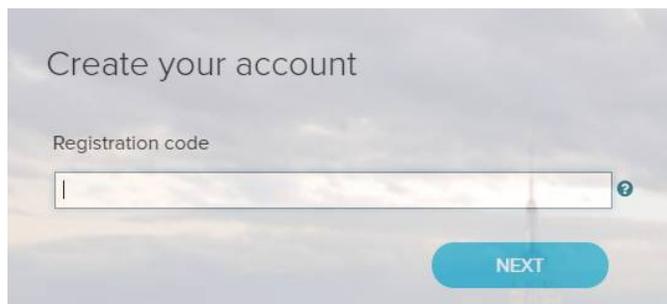
Before You Begin: You will need your registration code and the URL to access your ADP service login page.

URL = <https://workforcenow.adp.com>

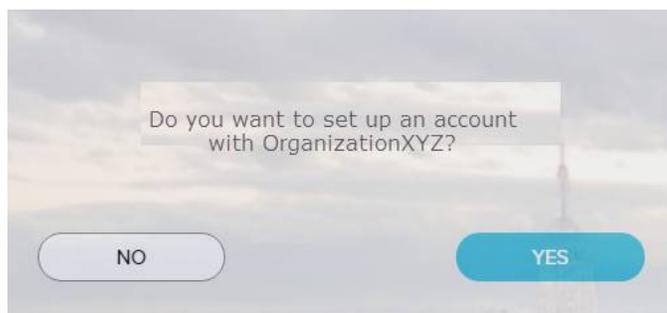
Registration code = irehab-1

Security Tip: To protect your personal information from fraud, be sure to use a known computer or mobile device with a trusted internet connection.

On the login page of your ADP service, click the link to register and create your ADP service account. Follow the instructions on the page.



Registration Code = irehab-1



If you do not recognize the name of your organization, select No and start over.

Enter your identity information.

Important: Based on your organization's setup, ONE of the options will apply.

Identify Yourself.

Enter your first/last name.

Select last 4 Digits of SSN, EIN, or ITIN

Google™ reCAPTCHA challenge:

Click on the "I'm not a robot" check box and answer a quick challenge and prove you are human.

Identify yourself ⓘ

First name* Last name*

And at least one of these *

Associate ID

Last 4 Digits of SSN, EIN, or ITIN

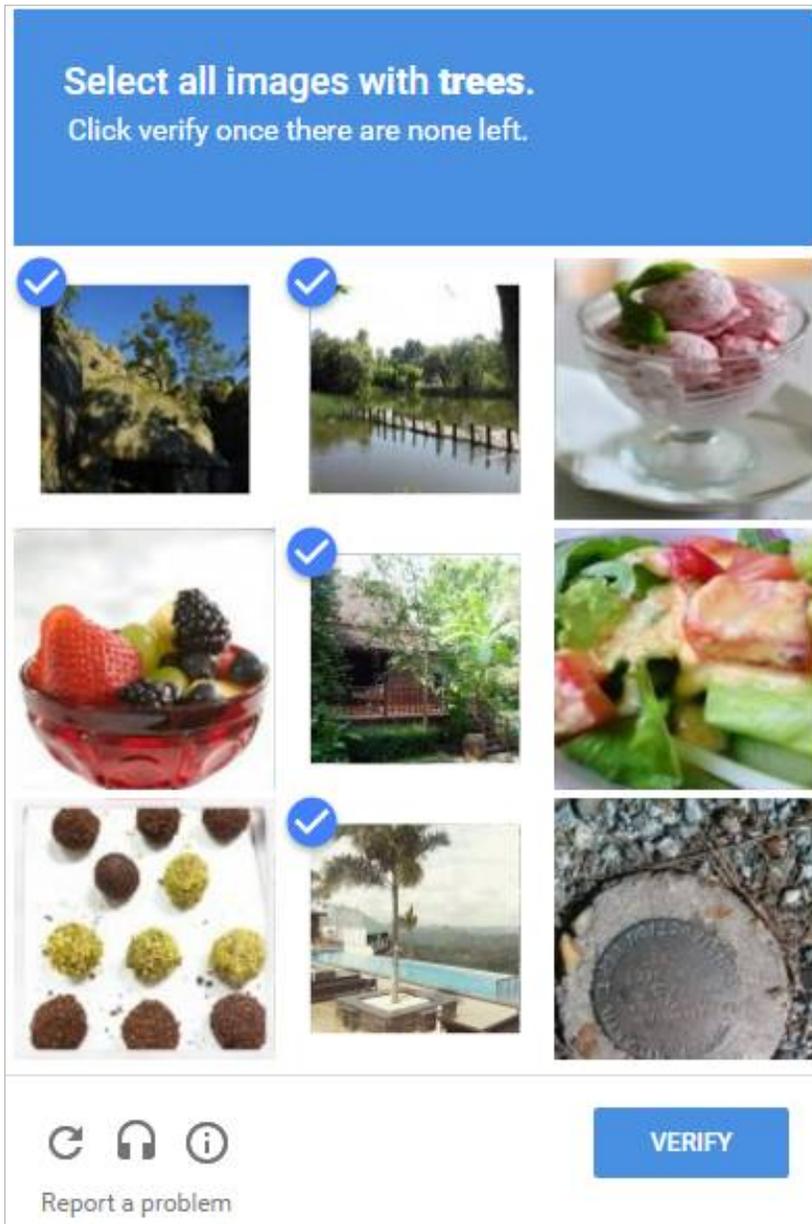
Birth month and day*

Month Day

I'm not a robot  reCAPTCHA
Privacy - Terms

Complete the Google™ reCAPTCHA challenge.

This challenge is not required if you are registering with a personal registration code.



Sample Challenge

- Click on all the images that meet the required criteria.
- Select all responses that apply.

Need help?

- To get a new challenge, click the Refresh icon.
- To hear an audio challenge, click the Headphone icon.
- To learn more, click the Information icon.

Note: The appearance of the challenge might vary slightly based on your browser and its settings.

Additional Verification

Depending on your organization's setup, you may be required to provide additional verification.

Option 1 – Get and Enter a Code

If your email address or mobile phone number is **unique** within your organization, and you have access to it.

How this works:

You request a code to be sent to your email or mobile phone number and enter it in the personal registration code field on this page within 15 minutes.

Don't recognize the email or mobile phone number displayed on this page or have trouble receiving the code? Use the option to answer identity questions, if available.

Option 2 – Answer Identity Questions

If your email address or mobile phone number is **not unique** within your organization's records, or you do not recognize or have access to them.

How this works:

You select a valid response to each question within 30 seconds.

These questions and their answer choices are generated from public records and other commercially available data sources. Your responses are not used for any purpose other than to verify your identity and are not shared with your organization.

Complete the information required on this page to continue.

- **Enter your contact information**

To avoid answering your security questions during your next password reset, you can:

- Enter an email address and mobile phone number that are not shared with others.
- Authorize ADP to send you text messages about your account.

Note: ADP will send email or text messages about your account to the email address and mobile number you provide. For example, ADP can send you emails or text messages to help you retrieve your forgotten login information. ADP will also alert you if we suspect your account has been compromised.

The screenshot shows a form titled "Enter your contact information" with a help icon. It contains four input sections, each with a radio button for "Business" or "Personal":
1. Primary email address (used for notifications)*: john_doe@organizationxyz.com, Business selected.
2. Secondary email address (recommended for account recovery): johndoe2570@myemail.com, Personal selected.
3. Primary mobile phone number (recommended): United States +1 (dropdown), 972-722-4133, Business selected.
4. Secondary mobile phone number: United States +1 (dropdown), 973-200-5000, Personal selected.
At the bottom, there is a checked checkbox: "I authorize ADP to send me notifications regarding my account, according to ADP'S TEXT MESSAGING TERMS AND CONDITIONS."

- **View/Create your user ID and password**

Memorize your user ID and password now, so you remember them later.

The screenshot shows a form titled "View your user ID and create a password".
- User ID*: jdoe@organizationxyz
- Password (case sensitive)*: travel@2016, with a "Good" strength indicator and a green checkmark.
- A callout box says: "Depending on your organization's setup, your user ID may be generated for you."
- A checkbox "Show password" is checked.
- A note: "Passwords must be 8 - 64 characters long and contain at least 1 letter and 1 number. Passwords are case sensitive."
- Confirm password (case sensitive)*: [Redacted with asterisks]
- A checkbox "Show password" is unchecked.

(Or)

Create your user ID and password

User ID*

This user ID is available.

Depending on your organization's setup, the option to create your user ID may be available.

Password (case sensitive)*

 Strong

Show password

Passwords must be 8 - 64 characters long and contain at least 1 letter and 1 number. Passwords are case sensitive.

Confirm password (case sensitive)*

Show password

- **Select security questions and answers**

To protect your account, the information you enter will be used to verify your identity if you forget your user ID and/or password. Answers are not case sensitive. Be sure to choose answers you can remember.

Use answers to your security questions that you can easily remember later.

Select security questions and answers

Question 1*

Your answer (not case-sensitive)*

Question 2*

Your answer (not case-sensitive)*

Question 3*

Your answer (not case-sensitive)*

Click Register Now.

✔ Congratulations! Your registration is complete!

Your account

👤 Your user ID: johndoe2570@myemail.com

📁 Your available ADP services:

ADP Service

Activate your email/ phone[?]

⚠️ Activate your email address and your mobile phone within 24 hours by responding to the messages sent to you:

✉️ John_doe@organizationxyz.com

📱 +1 972-722-4133

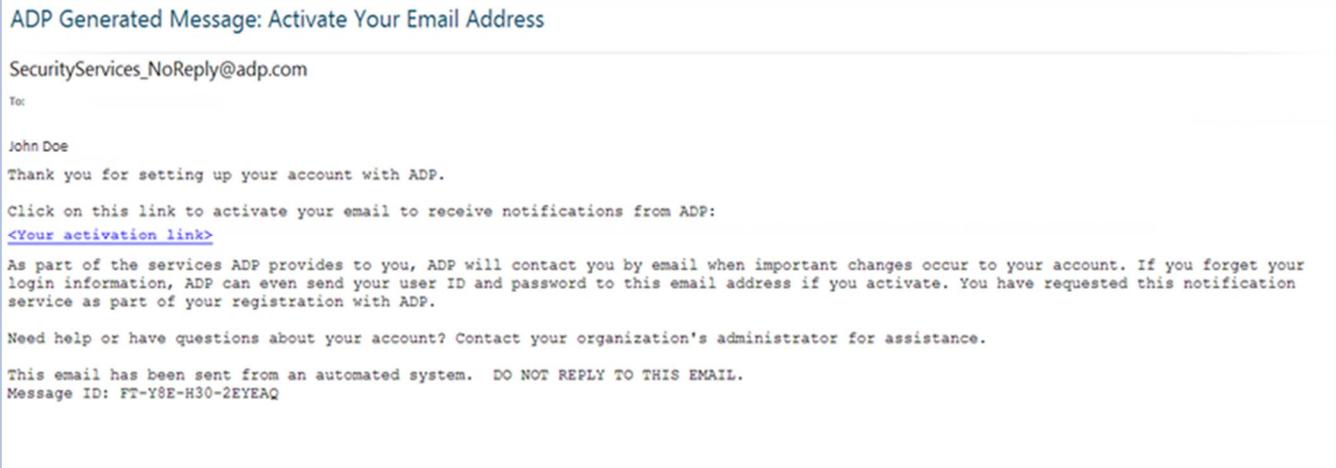
📱 +1 973-200-5000

Your registration is complete. You can use your user ID and password to access your ADP service(s).

- Activate your email and mobile phone number to receive important notifications from your organization or ADP.
- Manage your account information to keep it accurate.

Activate Your Email Address

During registration, if you provided an email address that is not shared with others in your organization, look out for an activation email from ADP. Click the link in the email you receive from SecurityService_NoReply@ADP.com to complete the activation.



Activate Your Mobile Phone

During registration, if you provided a mobile phone number that is not shared with other users in your organization, look out for a text message from ADP. Reply with the code.

Note: In some countries, your activation process will differ; so, follow the instructions in the text message to activate your mobile number.



Forgot Your User ID/Password?

If you forget your login information, you can use the “**Forgot Your User ID/Password?**” link on your ADP service login page to retrieve your user ID and reset your password. During this process, you will be required to verify that you are the rightful owner of the account to protect your personal information.

Enter your first name and last name exactly as they exist in your organization’s records.

Enter an email address and/or mobile phone number associated with your account

Upon successful verification of the information that you entered, your user ID will be displayed.

Click I DON'T KNOW MY PASSWORD to reset your account password.

The process will be different for administrators / practitioners.

Congratulations! You have successfully retrieved your user ID of your ADP service account.

To Reset Your Password

Select the “I don’t know my password” option. If you have an email address and/or mobile phone number that is not shared with others in your organization, you can receive and enter a security code.

Your security code

Select where you want to send the security code and click Send Code.

.....5556 (SMS text)

J.....e@organizationxyz.com

SEND CODE

I don't have access to any of these emails/phones

CANCEL **NEXT**

Send the code to your email or mobile phone...

...and enter it here within 15 minutes.

Your security code

Select where you want to send the security code and click Send Code.

.....5556 (SMS text)

J.....e@organizationxyz.com

SEND CODE

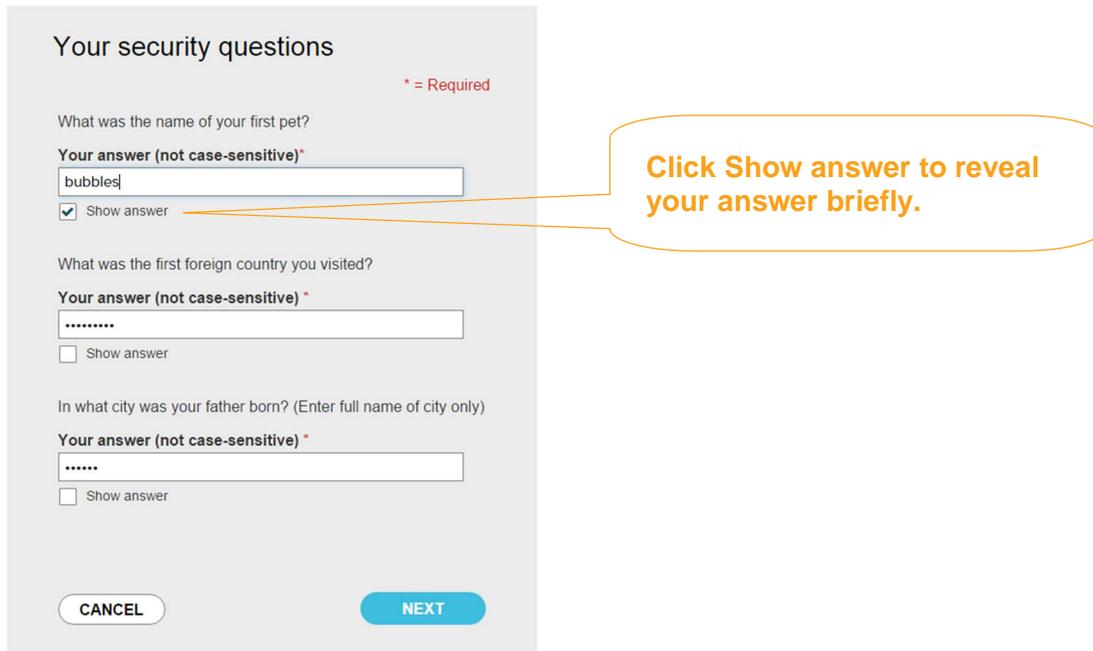
Enter your security code here in 14:10

514235

I don't have access to any of these emails/phones

CANCEL **NEXT**

If you don't have access to your email/phone or you share your email address and/or mobile phone number with others in your organization, you will be prompted to answer security questions instead.



Your security questions * = Required

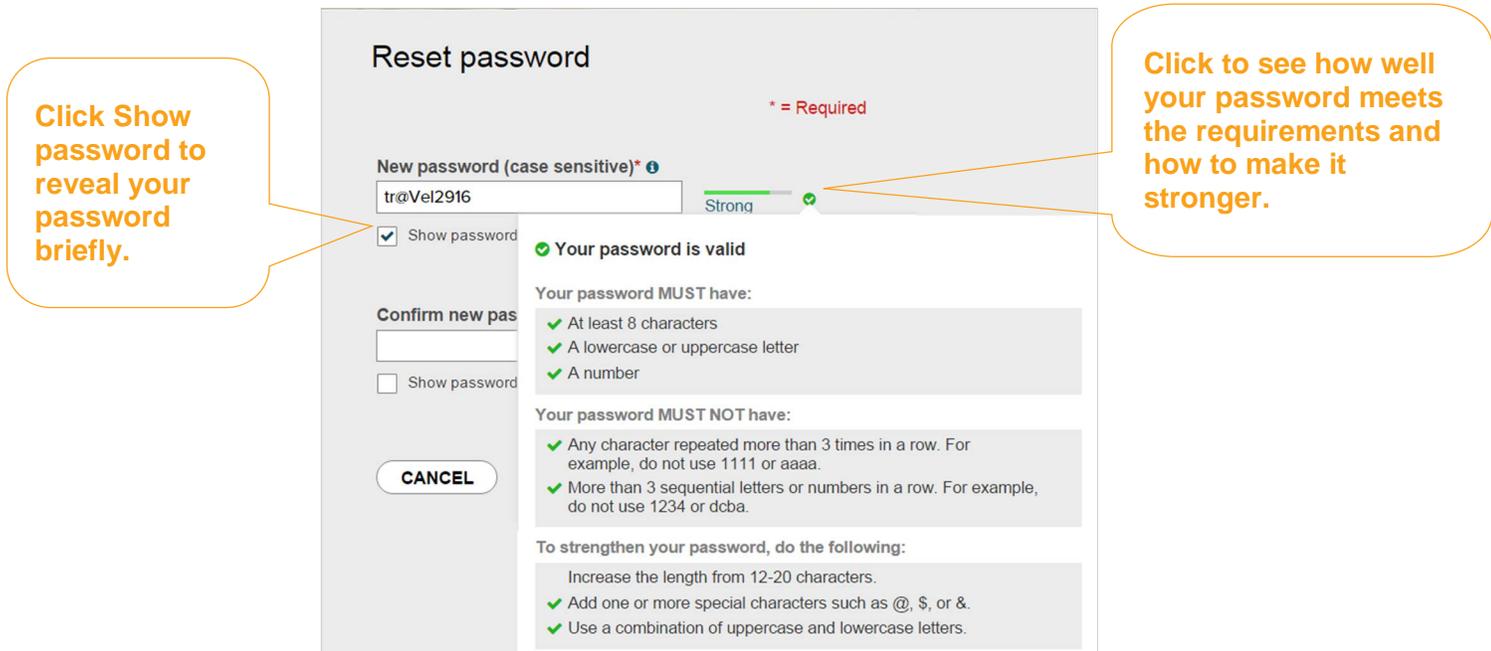
What was the name of your first pet?
Your answer (not case-sensitive)*
bubbles|
 Show answer

What was the first foreign country you visited?
Your answer (not case-sensitive)*
.....
 Show answer

In what city was your father born? (Enter full name of city only)
Your answer (not case-sensitive)*
.....
 Show answer

CANCEL **NEXT**

Upon successful verification of your security code or your security answers, you will be prompted to enter and confirm your new password.



Reset password * = Required

New password (case sensitive)*
tr@Vel2916 Strong Show password

Confirm new password
.....
 Show password

CANCEL

Your password is valid

Your password **MUST** have:

- ✓ At least 8 characters
- ✓ A lowercase or uppercase letter
- ✓ A number

Your password **MUST NOT** have:

- ✓ Any character repeated more than 3 times in a row. For example, do not use 1111 or aaaa.
- ✓ More than 3 sequential letters or numbers in a row. For example, do not use 1234 or dcba.

To strengthen your password, do the following:

- ✓ Increase the length from 12-20 characters.
- ✓ Add one or more special characters such as @, \$, or &.
- ✓ Use a combination of uppercase and lowercase letters.

Congratulations! You have successfully retrieved your user ID and reset your password of your ADP service account.